



TIA ANNUAL
REPORT 2012

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2012 in a nutshell

March 2012

From 7–11 March 2012, Tirana International Airport (TIA) once again was present at the International Travel Trade Show in Berlin (ITB). More than 170,000 visitors, including 108,000 trade visitors, were present at this year's show, along with more than 10,000 exhibitors from 180 countries.

April 2012

On 27 April 2012, Tirana International Airport (TIA) held its first ever Airport Run. The activity gathered together all those working at the Airport, participating in an event that encouraged both team spirit and the idea of competition.

August 2012

Tirana International Airport (TIA) offered an addition to the services it provides inside the terminal with the opening of an Office for Tourism Services. At the initiative of Albania's Ministry of Tourism, Culture, Youth and Sports, and sponsored by the Turkish International Cooperation and Development Agency (TIKA), in collaboration with TIA, the service is available for tourists since 6 August 2012.

August 2012

In August 2012 TIA obtained the renewal of the Environmental Permit for Waste Water Treatment Plant from the National Licensing Centre.

October 2012

On 28 October 2012, Air One, a low-cost airline that is part of Alitalia Group, inaugurated a new route at Tirana International Airport (TIA). The new and welcomed destination was Venice, one of the world's major tourist destinations.

November 2012

In November, Tirana International Airport (TIA) celebrated the 100 years of independence of the Albanian state. The colours of the national flag have been placed throughout the terminal building, warmly welcoming all of the Airport's passengers. The terminal façade was dressed also in a huge Albanian flag, warmly dedicated to this important milestone for the country. Meanwhile, all those passing close to the terminal have been attracted by a red vintage aircraft Antonov 2, brought to TIA from the Kuçova Air Base, parked by and painted in the colours of the Albanian flag, reminding a long history of aviation in this country. The placement of aircraft was a joint initiative of Tirana International Airport and Military Air Force of Rinas.

Traffic Highlights

Statistics	Traffic Development		
	Year 2012	Year 2011	∆ %
Passengers	1,665,331	1,817,073	-8.4%
ATMs (departing)	10,264	11,494	-10.7%
Cargo (tn)	1,875	2,290	-18.1%

TIA indicated a negative traffic development in 2012 in comparison to 2011 (year shown a very high growth after the granting of the visa liberalization in December 2010). This is the first decline in passenger traffic recorded at the airport as the euro zone crisis hit air travel and businesses.

Air Traffic Movements (ATMs) were down by 10.7% compared to 2011, while cargo demand, a monitored indicator of the health of economy, fell by 14.9%.

Airport Development

The following construction projects were controlled and monitored by TIA in terms of project design implementation, cost, time schedule, quality assurance and safety standards of TIA's infrastructure affected from the construction projects inside the Concession Area:

- 1. Taxiway C (partial repair)
- 2. Taxiway W (partial repair)
- 3. New Pipeline for discharging of the new apron surface waters
- 4. Asphalting of the area beside the Gate "A"
- 5. New building at existing main station for the existing third back-up 6 kV line

In addition, the following 3rd parties' projects were also supervised by TIA during the year 2012:

- Casino APEX.
- Office for Tourism Services.
- Asphalt Area in front of New Fuel Farm.
- Airport Gastronomy F&B Area 3.

Environment

In early 2012, TIA started the implementation of permanent noise monitoring. This system, designed for long-term outdoor measurements, is composed by two noise poles located at both sides of the runway. One noise pole is even fitted with a range of weather sensors such as wind speed, wind direction and rainfall.

Site inspections and audits for TIA and TIA's contractors were carried out regularly to check the compliance with TIA's policies, permits, relevant legislation and standards related to quality, environment, health & safety.

In May 2012, TIA set up an Energy Policy aiming at energy efficiency, energy saving and reduction of carbon emissions. An Energy Management System orientated towards ISO 50001 and based on continuous improvement of energy efficiency and carbon reduction was implemented by TIA.

2012 listed another success story for TIA regarding environmental protection and social responsibility: the initiative to address the challenge of climate change by assessing and reducing carbon emissions from the Airport operation, with the ultimate goal of becoming carbon neutral. In response to the climate change initiative Airport Carbon Accreditation, initiated by the international airport's association ACI, TIA assessed and calculated the carbon footprint of CO2 emissions for Tirana International Airport in compliance with the ACI Europe's Airport Carbon Accreditation Scheme, Level 1 "Mapping" and the Greenhouse Gas Protocol.

The annual customer satisfaction survey at passenger and cargo terminal was conducted also in 2012, resulting to a customer satisfaction rated in general at the highest levels.

Financial Performance

Due to the decreased traffic TIA reached a turnover of EUR 32 million in the financial year 2012.

Throughout the year TIA has complied with all required financial covenants. Similarly to the previous years, the financial statements of TIA for the year ended 31 December 2012 prepared in accordance with IFRS were audited by an independent auditor who issued an un-qualified opinion for 2012.

On the basis of the negative traffic development that took place in the year 2012 and the generally lower expectations concerning the Albanian economy for 2013, TIA foresees a moderate development for the coming year.